

**MLA Generic Social Outcomes
Case Study: Teenage Book Group, Norwich**

Questionnaire for teenage participants

1. How did you find out about Teenage Book Group? (please tick)

Word of mouth (family, friend, colleague)	
Referral from school	
Flyer or other form of advertising	
Other (please specify)	

2. How long have you been coming to Teenage Book Club? (please tick)

first time	
0-3 months	
4-6 months	
More than 6 months	

3. Were you a member of the library prior to coming to Teenage Book Group?

Yes No Don't know/Not sure

4. If not, have you become a member since participating in Teenage Book Group?

Yes No Don't know/Not sure

5. As a result of coming to Teenage Book Group, have you used other library resources and services (such as taking out books or participating in other activities)?

Yes No Don't know/Not sure

6. Have you talked about books you read at Teenage Book Group with others outside of the sessions?

Yes No Don't know/Not sure

7. How do you feel that you benefit from Teenage Book Group? (please tick all that apply)

Interaction with others	
Confidence in social settings	
Language development	
Other (please specify)	
Explore social issues	
Understanding others	

8. Do you feel that the programme has improved your well-being?

Yes No Don't know/Not sure

9. Have you met new people through coming to Teenage Book Group?

Yes No Don't know/Not sure

10. Do you intend to keep in touch with the new people you have met through coming to Teenage Book Group?

Yes No Don't know/Not sure

11. What do you feel are the main benefits of Teenage Book Club for you?

(On a scale of 1-10, where 1 = least benefit and 10 = most benefit)

Gives me an opportunity to get out of the house

1 2 3 4 5 6 7 8 9 10

Makes me feel less isolated

1 2 3 4 5 6 7 8 9 10

Improves my reading skills

1 2 3 4 5 6 7 8 9 10

Increases my confidence in talking and listening to others

1 2 3 4 5 6 7 8 9 10

12. Have you recommended Teenage Book Group to other people you know?

Yes No Don't know/Not sure